



CONTACT LENS POLICIES

Proper care for contact lens patients includes testing, procedures, and twice the "chair time" beyond those patients needing a basic comprehensive exam. Your comprehensive exam fee does not include the cost for evaluating and determining your suitability for contact lens wear. Therefore, there are additional professional fees for contact lens related services such as fitting, evaluation, and updating the contact lens prescription. If you have vision insurance, these fees can be added to the contact lens material fees when your insurance is billed for the purchase of contact lenses (assuming you are not using your material benefits for eyeglasses).

The following conditions apply to our contact lens policies and professional fees:

- Contact lens fees vary widely depending on the type of service you require. Your doctor will recommend a specific contact lens modality based on your spectacle prescription, eye health, and planned wear schedule.
- Fees are due on your initial visit.
- The fitting fees cover the initial contact lens visit as well as 6 follow-up visits. The vast majority of fittings are completed within 2-3 visits. On rare occasions when the fitting process has not been completed after 6 follow-up visits, the doctor will discuss the appropriate next steps.
- If you fail to return for your contact lens check appointments within 30 days of your prior visit, there will be an additional fee of \$30 to provide new trials and resume the fitting process.
- Lost, torn, or damaged trial lenses will be replaced at no cost to the patient provided the patient has had a visit within the past 30 days.
- We will perform contact lens fittings independent of a comprehensive exam if the last exam and refraction occurred within the past six months. Records must be provided if the exam and refraction occurred elsewhere.
- A valid contact lens prescription is required to order new lenses. Your contact lens prescription will be issued after successful completion of the contact lens fitting process. Contact lens prescriptions are valid for one year in accordance with California law.
- Fitting fees do not include the cost of contact lens materials (ie. the annual supply of lenses). We will guide you to rebate policies whenever possible to minimize your out-of-pocket cost.
- If your vision plan offers contact lens coverage, the plan will require that you order contact lenses through the office which performed the fitting services.
- We require first time contact lens wearers complete a contact lens training session with our staff to ensure that he/she knows how to properly care for and handle their contact lenses. Trial lenses will not be released before the training has been completed.
- All contact lenses patients must have a pair of back-up glasses which can be used in the event contact lens use must be temporarily discontinued during a red eye or infection.
- Contact lens service fees are not refundable if you decide to abandon the fitting process. The exception to this condition relates to patients who are attempting to wear contact lenses for the first time; these patients can opt out at the end of their training session without further obligation for a \$30 fee.
- If the patient is undergoing a specialty lens fit which requires custom lenses, unused lenses must be returned to the lab for credit. Lenses not returned within 30 days will be billed to the patient's account.

My signature below indicates that I understand the following:

- I understand and acknowledge the Contact Lens Policies set forth herein by Valley Vista Eye Care.
- I am financially responsible for any contact lens fees not covered by my insurance.

Print Name: _____

Signature: _____

Date: _____

Parent/Guardian Signature (if under age 18): _____