



OUR RESPONSE TO THE COVID-19 CRISIS

(Last update: April 1, 2020)

To our patient family:

We have reduced our services to urgent/emergent care in accordance with recommendations from the CDC, the American Optometric Association, the Yolo County Health and Human Services. All routine eye exam appointments have been cancelled, and we will reach out to reschedule your visit after the shelter-in-place directive has been lifted.

We will be available for urgent appointments and tasks during limited hours on weekdays from 10am-4pm. Please do not go to the Emergency Room if you're having an eye problem! Instead, please call us so that we may triage your problem and determine if an in-person visit is needed. If the problem can be addressed with a telehealth consult, then we will follow the guidelines recently released by Congress and the CDC.

What is considered an emergency vision problem? Here are a few examples:

- Red, painful eye
- Sudden change in vision
- New floaters or flashing lights
- Eye injury
- Lost/broken glasses with no back-up

What if your supply of prescription eyedrops is nearly depleted?

We will renew your Rx until your next visit can be rescheduled. Please call us at (530) 662-2020.

What if your supply of contact lenses is nearly depleted?

We will extend your contact lens prescription. The contact lens distributors have offered free shipping to your home, so we can take care of most issues over the phone. Please call us at (530) 662-2020.

Since this situation has been changing rapidly, we will adjust our plan as new information and guidance become available. Our social media sites will be updated most frequently:



Click here for our Facebook page



Click here for our Instagram page

Our thoughts are with you during this stressful time. Please follow guidelines regarding social distancing so that we can all get back to normal as soon as possible!

Dr. Lisa Heuer

(530) 662-2020